

Minutes of the annual general meeting of the shareholders in
Know IT AB (publ), company reg. no 556391-0354,
Thursday April 17 2008 in Stockholm.

§ 1

The meeting was opened by the Chairman of the Board, Mats Olsson.

A list of shareholders present was drawn up and approved, see **Appendix 1**.

§ 2

Mats Olsson was elected Chairman of the meeting. It was reported that the lawyer Lars Hasp was tasked with keeping the minutes.

§ 3

The Board's suggested agenda was approved.

§ 4

Stellan Atterkvist and Javiera Ragnartz were elected to approve the minutes, along with the Chairman.

§ 5

It was noted that notice of the meeting was made through an advertisement on March 19, 2009, in Post och Inrikes Tidningar, with a publication on the company website on that same day, and the AGM determined that the meeting was thus duly convened.

§ 6

The CEO, Anders Nilsson, reported on the development of operations during the operational year 2007 and the development in early 2008. Thereafter, shareholders were given the opportunity to ask questions.

§ 7

The Annual Report, the Auditor's Report, the Consolidated Accounts and the Auditor's Report on the Consolidated Accounts for fiscal 2007 were presented. The Annual Report was found to have been presented in the correct manner.

The authorized accountant Lars Wennberg reported on the auditing work and presented parts of the Auditor's Report.

Thereafter, shareholders were given the opportunity to ask further questions.

§ 8

It was resolved that the AGM would

- a) adopt the income statement, balance sheet, consolidated income statement, and consolidated balance sheet for fiscal 2007,
- b) distribute of the Company's profits in accordance with the Board's and CEO's suggestion, so that shareholders would receive dividends of SEK 2.75 per share (in total SEK 34,030,356), and that the remaining disposable profit (SEK 85,756,365) would be included in future accounts, and that the balance day for dividends would be Tuesday April 22 2008.
- c) discharge the Directors and the Chief Executive Officer from liability for fiscal 2007, and that neither Directors who are shareholders in the company nor the CEO took part in the resolution on their own discharge from liability.

§ 9

It was decided that the number of Directors elected by the AGM would be five, with no deputies.

§ 10

It was resolved that remuneration be paid to the Board Members by a total of SEK 765,000, of which SEK 265,000 to the Chairman and SEK 132,500 to each of the other Board Directors elected at the AGM, and that auditor's fees will be paid as per account.

§ 11

Board Directors were suggested and presented as regards assignments for other companies.

It was decided to re-elect the following Board Directors until the end of the next AGM: Carl-Olof By, Mats Olsson, Pekka Seitola, Ulrika Simons and Kerstin Stenberg, and to re-elect Mats Olsson as Chairman of the Board.

It was noted that the registered accountancy firm Öhrlings PricewaterhouseCoopers AB was elected as auditor for a four-year period at the AGM 2007, meaning that election of auditors was not needed at this AGM.

§ 12

The Chairman presented the Board's and Nomination Committee's proposal for instatement of a Nomination Committee ahead of the AGM 2009.

It was resolved to approve the Board's and Nomination Committee's proposal for instatement of a Nomination Committee ahead of the AGM 2009 (see **Appendix 2**), with the addition that another person, not representing one of the largest shareholders, was to be appointed as a member of the Nomination Committee.

Günther Mårder, a representative of Aktiespararna, requested that the forms for electing a Nomination Committee within the company would change in one particular as of next year, namely that the members of the Nomination Committee would be elected directly by the AGM.

§ 13

The Chairman presented the Board's suggested guidelines for remuneration to senior executives.

It was noted that the Company's auditor had made a statement as per Chapter 8 Section 54 of the Swedish Companies Act as to whether or not the guidelines for remuneration to senior executives approved by the AGM 2007 have been complied with.

It was resolved to approve the guidelines for remuneration to senior executives as per the Board's suggestion (see **Appendix 3**), with an addition in regards to the fourth paragraph in Appendix 3 stating that the Board shall also consider whether a long-term incentive program for senior executives can be performed in compliance with laws and other applicable rules in any way other than the Company's provision of its own shares.

§ 14

The Chairman presented the Board's suggested long-term incentive program for senior executives.

It was resolved to approve the incentive program for senior executives as per the Board's suggestion (see **Appendix 4**).

§ 15

The Chairman presented the Board's suggested authorization for the Board to resolve upon new share issues.

It was unanimously resolved to authorize the Board to resolve upon new share issues in accordance with the Board's suggestion (see **Appendix 5**).

Günther Mårder stated that Aktiespararna supports the suggestion given the strategy for acquisitions, but are critical of the part of the authorization that relates to offset issues, if it is used for purposes other than company acquisitions. Aktiespararna are also critical of the possibility to resolve upon cash issues waiving shareholders' preferential rights.

§ 16

The Chairman presented the Board's suggested resolution on a new issue of shares directed in part to serve as additional consideration for the Company's acquisition of Create Group Sweden AB, Real M Holding AB and Innograte AB.

It was noted that the Board's presentation and the Auditor's statement as per Chapter 13 Sections 7-8 of the Swedish Companies Act have been accessible and were presented at the AGM.

It was unanimously resolved to approve new issues in accordance with the Board's suggestion (see **Appendix 6**).

§ 17

The Chairman presented the Board's suggested resolution on a new issue of shares directed in part to serve as consideration for the Company's acquisition of shares in Unified Consulting AS.

It was unanimously resolved to approve new issues in accordance with the Board's suggestion (see **Appendix 7**).

§ 18

The Chairman presented the Board's suggested resolution on authorization for the Board to decide upon acquisition and disposal of own shares and the Board's suggested resolution on transfer of own shares to participants in the 2008 incentive program.

It was unanimously resolved to authorize the Board to resolve upon acquisition and disposal of own shares, in accordance with the Board's suggestion for item 18A in the agenda and the proposal presented at the AGM (see **Appendix 8**).

Günter Mårder, Aktiespararna, presented critique in connection with the decision regarding acquisition on a stock market and transfer of own shares in connection with acquisitions, referring to the fact that Aktiespararna considers it highly unsuitable that the Company, through repurchases on the stock market, acquires shares to be used for a planned acquisition. The Board knows about an acquisition that might affect the share price in a way that the market does not and if the Board trades in its own shares, it does so as an insider. Aktiespararna calls into question the practice of Boards even considering trading as insiders on the stock market. Aktiespararna feels that it is better for Know IT to issue shares as needed, if an acquisition is at hand and the Company needs shares in order to finalize it. Günter Mårder also stated that repurchasing own shares is a particularly delicate matter when a company has ongoing warrant programs and also has decided to extend such a program.

After this, it was determined that the AGM did not have a sufficient majority to make a decision in accordance with the suggestion under item 18B on the agenda (including the decision per item 18B in the aforementioned Appendix 8) regarding transfer of own shares to participants in the 2008 incentive program. It was noted that the Board's suggestion under item 18B on the agenda had therefore been rejected.

§ 19

The Chairman presented the Board's suggested extension of the period of the 2006 share warrant program.

It was unanimously resolved to extend the period in accordance with the Board's suggestion, after which resolution the terms of the 2006 share warrant program will have the wording used in **Appendix 9**.

§ 20

It was concluded that no other matters were at hand.

§ 21

The Chairman then adjourned the AGM.

At the pen
[signature]
Lars Hasp

Approval of the minutes

[signature]

Mats Olsson

[signature]

Stellan Atterkvist

[signature]

Javiera Ragnartz